

# International Limited Lifetime Guarantee

## Jack Row: Exclusive Writing Instruments & Accessories

Jack Row: Exclusive Writing Instruments and Accessories are protected against failures due to defective workmanship or materials throughout their life with the original owner, subject to the following conditions.

The limited lifetime guarantee provides coverage for defects in manufacturing only (based upon my inspection and sole determination) and defects caused by the following are not covered by this guarantee:

- Unauthorized alteration, manipulation or disassembly.
- Normal wear and tear and ageing.
- Accidents, abusive use or mishandling (impacts, dents, scratches, crushing, shocks, etc.)
- Tarnished or oxidised metals.
- Theft or Loss.
- Ink refills and fountain pen nibs depleted in the course of normal use.
- Pieces acquired from unauthorised dealers.
- Defects caused by other manufacturers' consumables/parts, such as cartridges.
- Repair or maintenance service performed by someone other than myself will void this warranty.

In order to benefit from this guarantee, you will be required to present your Jack Row guarantee certificate, duly completed, dated and stamped by an authorised Jack Row dealer.

In the unlikely event that a repair is required, please email [jack@jackrow.com](mailto:jack@jackrow.com) before sending the item to discuss the problem and for shipping instructions.

(Last Updated 04th<sup>th</sup> October 2011). [www.jackrow.com](http://www.jackrow.com)